



Customer Oriented Process

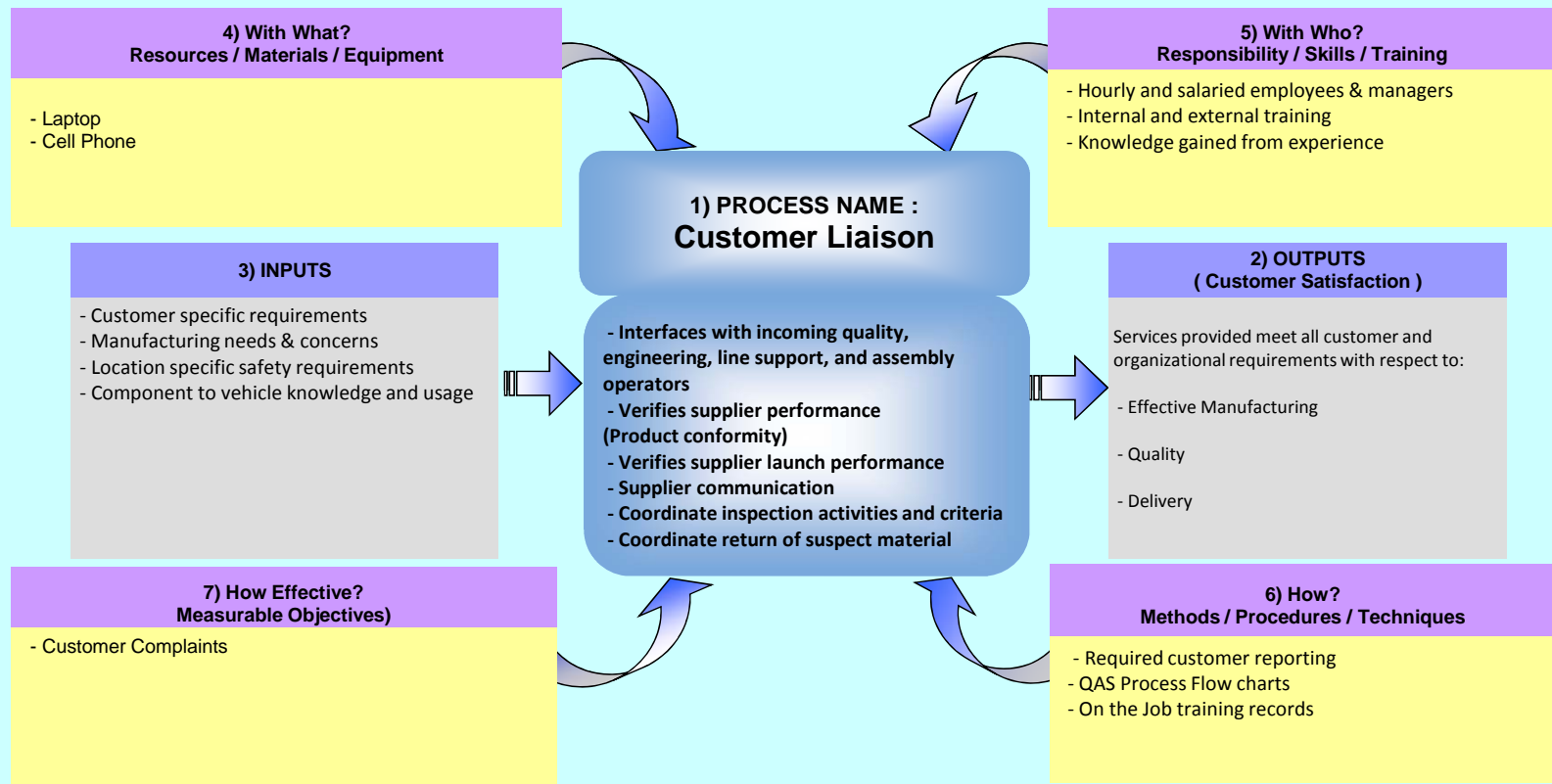
Flowchart Number :

FC.0002

PROCESS NAME	Customer Liaison			Page No.	01 of 01
PROCESS OWNER	ISO 9001-2008 Management Representative			APPROVED BY:	G. Takacs
WRITTEN BY:	R. Takacs / M. Lueken	DATE:	07/08/09	DATE:	07/08/09

PURPOSE To identify the requirements for personnel performing customer liaison work at client off-site locations.
SCOPE This process is applicable for all Employee's performing liaison work including Contract employees

Turtle Diagram



Date	Revision Level	Change Record
07/08/09	Rel	Written, reviewed, and approved for QAS QMS